



MISSISSIPPI STATE DEPARTMENT OF HEALTH



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Kristie Bobinger



MISSISSIPPI STATE DEPARTMENT OF HEALTH

Juware Project Lead
Mississippi Responder
Management System Administrator
Volunteer Coordinator

Objectives



MISSISSIPPI
STATE DEPARTMENT OF HEALTH

- Juvare Overview
- Overview of EMResource, EMTrack, eICS & Responder Management System
- Timeline of rollout for each product
- Registering for MRMS
- Questions
- Contact Information



Juvare

Juvare is a worldwide leader in incident preparation and response technology. Juvare's solution connects critical data into a common operating picture for situational awareness for healthcare facilities. Juvare solutions are used to efficiently and effectively coordinate planning, preparation, and response strategies to manage daily operations, crisis, and emergency events.



EMResource

EMResource is a healthcare resource management software system which provides information concerning resource availability, operations status, and crisis planning and response.

EMResource

- Collects information from healthcare facilities regarding daily bed tracking, daily COVID admissions, daily COVID-Flu questionnaire, and weekly HHS supplies.
- If facilities opt-in for NHSN registration, the COVID admissions, COVID-Flu questionnaire, and HHS supplies will automatically be submitted to NHSN without the duplicate of reporting for facilities.
- Provides insight into healthcare infrastructure capabilities.
- Supports exercises and live event management by allowing user to create events, notify individuals and collect critical information to respond to medical emergencies.
- User friendly dashboard for entering information.
- Ability for facilities to run reports.
- Mobile application feature.
- Ability to collect specific and critical information from facilities affected by emergency situations.
- Facilities can develop API's with Juvare to ease the burden for staff by eliminating duplication of reporting data elements.

EMResource & Application Programming Interface

- Scope: Implement Data Automation between Hospitals and EMResource
- What is it: Hospitals and Health Systems electronically send information to EMResource
- Why is it helpful:
 - Healthcare partners across the state rely on the information that is displayed in EMResource for reporting and situational awareness
 - It eliminates the potential for human error during data entry
 - It saves time and eliminates the need for manual entry
- How is it done:
 - Juvare provides the Partner Interoperability Guide, Data Map, and sample Code
 - JSON or XML
 - 100% controlled by client-client initiates and determines when and what data is shared
 - Please contact me at Kristie.Bobinger@msdh.ms.gov to complete a survey to pre-registration for data automation for EMResource

NHSN Opt-In Registration
Daily Bed Tracking
HHS Supplies (Weekly)
COVID Admissions (Daily)
Hospital COVID - Flu Questionnaire (Daily)

Hospitals - District 1	Emergency Department	Comment	Last Update	By User
Baptist Mem Hosp - DeSoto	Normal		30 Aug 2022 15:36	Juvare MS Admin
Delta Health Highland Hills	Normal		21 Jul 2022 14:58	Juvare MS Admin
Merit Health - Panola Med Cntr	Normal		21 Jul 2022 14:46	Juvare MS Admin
Methodist HC-Olive Branch Hosp	Normal		21 Jul 2022 14:50	Juvare MS Admin
Northwest MS Regional Med Center	Normal		21 Jul 2022 14:54	Juvare MS Admin
Parkwood Behavioral Health	Normal		21 Jul 2022 14:48	Juvare MS Admin
Tallahatchie General Hospital	Normal		21 Jul 2022 14:57	Juvare MS Admin
U of M Med Cntr - Grenada	Normal		21 Jul 2022 14:55	Juvare MS Admin
Yalobusha General Hospital	Normal		21 Jul 2022 14:43	Juvare MS Admin
Hospitals - District 2	Emergency Department	Comment	Last Update	By User
Alliance HealthCare System	Normal		21 Jan 2023 11:40	Debi Pace
Baptist Mem Hosp - Booneville	Normal		26 Jan 2023 13:20	Fiona Howell
Baptist Mem Hosp - North MS	Normal		21 Jul 2022 14:56	Juvare MS Admin
Baptist Mem Hosp - Union Co.	Normal		21 Jul 2022 14:46	Juvare MS Admin
Magnolia Regional Health Cntr	Normal		30 Aug 2022 12:50	Juvare MS Admin
N. Mississippi Med - Iuka	Normal		21 Dec 2022 13:18	EMResource Automated Sche...
N. Mississippi Med - Tupelo	Normal		21 Jul 2022 14:57	Juvare MS Admin
North Mississippi State Hosp	Normal		21 Jul 2022 14:52	Juvare MS Admin
Pontotoc Health Services CAH	Normal		20 Feb 2023 22:47	Elizabeth Day
Tippah County Hospital	Normal		21 Jul 2022 14:55	Juvare MS Admin
Tishomingo Health Services	Normal		21 Jul 2022 14:42	Juvare MS Admin

EMTrack

EMTrack is a tool that facilitates patient tracking from an initial encounter through the health care system. Through EMTrack, health care facilities, public health, emergency management, and first responders can track patients, receive alerts, and allocate resources in a variety of scenarios, including: daily EMS transports, mass casualty incidents, facility evacuations, and family reunification efforts.

EMTrack

- Customizable and user-friendly dashboard containing active incidents, regional summary of all clients, all clients in individual facilities, and summary of triage category.
- Ability to search for patients/people by filters. (ex: age, gender, current location, destination location, medication, ethnic background, complaint description, etc.)
- Ability to use portable devices, including cell phones, to rapidly scan-in patients on scene and track through triage, treatment, transfer and hospital reception.
- Create incidents such as hospital evacuations, MCI triage, or customizable incident specific events.
- Patient/triage details including name, age, gender, patient type, special needs equipment, medication supply, property, isolation status, files associated with the patient (screening form, trauma assessment, stroke assessment, STEMI assessment, etc.) and transportation details.
- Create reports including manifest, patient log, incident detail, policy acceptance, summary view, contaminated patient list, and incident summary report.
- Ability to manage and locate the person's property.
- Ability to locate a specific patient to determine where they are, both physically and with in the tracking process. Ability to add one or more search items to locate the record.
- EMTrack provides incoming patient notifications and history of transports.

Current Dashboard: Training

Active Incidents - Mississippi

Default Incident - - 0 Location:

The incident used for the generic incident and sites.
 Start: 2022-07-19 00:02
 End:
 Duration: 220d 15h 59m

Smithville Bus Wreck - Exercise/Drill - 5 Location:

School bus in Smithville @ IH10 exit 235
 Start: 2022-08-05 14:38
 End:
 Duration: 203d 1h 23m

Last Updated: Fri, 24 Feb 2023 15:01:24 CST

Regional Summary of All Clients - Current Location

Description						Total
1 MS Training Hospital	0	2	1	0	0	3
Smithville Bus Wreck: Treatment	0	0	0	0	1	1
Total	0	2	1	0	1	4

Last Updated: Fri, 24 Feb 2023 15:01:25 CST

All Clients [Patient Total:5]

	Age	Gender	Provider Evaluation	Tracking Summary
	20 - 39 YR	Female		Transporting to 1 MS Training Hospital via 23
	40 - 59 YR	Male		At 1 MS Training Hospital
	60+ YR	Female		At 1 MS Training Hospital
	60+ YR	Female		At 1 MS Training Hospital
	4 - 12 YR	--		At Smithville Bus Wreck: Treatment

Summary of Pediatric - Triage Category

Patient Total: 1

0
Red

0
Yellow

1
Green

0
Gray

0
Black



eICS

eICS is an Incident Command System designed to enable effective and efficient incident management by integrating a combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure.

eICS

- Ability for facilities and ESF-8 admin staff to create incidents for response.
- Create and assign positions to the ICS chart for the facilities.
- Contains 21 incident response guides with objectives and file documents. (ex: Chemical incident, fire, mass casualty incident, tornado, infectious disease, etc.)
- Plan files for ICS positions with objectives for immediate response.
- Ability to upload Hazard Vulnerability Analysis for facilities.
- Ability to conduct a test or drill within the facility.
- Create an incident report and improvement plan for recovery.
- Streamline communications and workflow.
- Launched critical communications instantly and keeps stakeholders informed during an event.
- Notify individuals, teams, groups, gathering their availability, and making informed deployment decisions.
- Ability to use the smartphone application to perform critical event-related tasks such as initiating incidents and notifications, monitor availability, assign positions, and document events and tasks.



Summary for 1 MS Training Coalition HQ

Plan HICS 2014 (active)

- [-] HICS 2014 Plan Summary
- [-] Plan Files
- [-] ICS Chart
 - [-] Incident Commander
 - [-] Finance Administration Section Chief
 - [-] Liaison Officer
 - [-] Logistics Section Chief
 - [-] Medical - Technical Specialist(s)
 - [-] Operations Section Chief
 - [-] Planning Section Chief
 - [-] Public Information Officer
 - [-] Safety Officer
 - [-] Labor Pool
 - [-] Other Contacts to Notify
 - [-] Incident Response Guides
 - [-] Armed Attacker
 - [-] Chemical Incident
 - [-] Earthquake
 - [-] Evacuation, Shelter In Place, Hospital Aban
 - [-] Explosive Incident
 - [-] Fire
 - [-] Generic
 - [-] Hostage of Barricade Incident
 - [-] Infectious Disease
 - [-] Information Technology Failure
 - [-] Internal Fire
 - [-] Joint Commission - Survey
 - [-] Mass Casualty Incident
 - [-] Missing Person
 - [-] Radiation Incident
 - [-] Severe Weather with Warning
 - [-] Staff Shortage

Mass Casualty Incident

General

Response Guide Name:* [Print](#)

IRG Type:*

Use canned information when incident is created
This information will be used to automatically pre-populate the name and/or details regarding this incident at the time it is created.

Incident Name:*

Incident Description:* Characters remaining:2000

Incident Mission:

Incident Objectives:

Identify, triage, and treat patients
Maintain communications with healthcare and public safety response partners
Maintain patient tracking
Provide continuity of care for non-incident patients
Provide safe and appropriate patient care, based on scope of response

- [-] ICS Positions/Labor Pool/Notification
- [-] Objectives
- [-] Files
- [-] Locations



Planning Response Recovery Settings JX

Summary for 1 MS Training Coalition HQ

Plan HICS 2014 (active)

Mass Casualty Incident

General

ICS Positions/Labor Pool/Notification

Select the position(s) to enable for this type of incident:

- Incident Commander
- Finance Administration Section Chief
- Liaison Officer
- Logistics Section Chief
- Service Branch Director
- Support Branch Director
- Medical - Technical Specialist(s)
- Operations Section Chief
- Business Continuity Branch Director
- HazMat Branch Director
- Infrastructure Branch Director
- Medical Care Branch Director
- Patient Family Assistance Branch Director
- Security Branch Director
- Staging Manager
- Planning Section Chief
- Demobilization Unit Leader
- Documentation Unit Leader
- Resources Unit Leader
- Situation Unit Leader
- Public Information Officer
- Safety Officer
- Labor Pool
- Other Contacts to Notify

Save

Undo

Objectives

Files

Locations



Summary for **MS Training Coalition HQ**

- Plan **HICS 2014 (active)**
- [-] HICS 2014 Plan Summary
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 - [-] Incident Commander
 - [-] Finance Administration Section Chief
 - [-] Liaison Officer
 - [-] Logistics Section Chief
 - [-] Medical - Technical Specialist(s)
 - [-] Operations Section Chief
 - [-] Planning Section Chief
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 - [-] Other Contacts to Notify
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 - [-] Chemical Incident
 - [-] Earthquake
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 - [-] Hostage of Barricade Incident
 - [-] Infectious Disease
 - [-] Information Technology Failure
 - [-] Internal Fire
 - [-] Joint Commission - Survey
 - [-] **Mass Casualty Incident**
 - [-] Missing Person
 - [-] Radiation Incident
 - [-] Severe Weather with Warning
 - [-] Staff Shortage

Mass Casualty Incident

- [-] General
- [-] ICS Positions/Labor Pool/Notification
- [-] Objectives
 - Assignment: **All Positions**
 - Operational Period: **Immediate**
 - [+ Add Objective](#)
 - [-] **Activate Emergency Operations Plan, Mass Casualty Incident Plan, Hospital Incident Management Team, and Hospital Command Center.**
Incident Commander
 - [-] **Gather intelligence, information and likely impact from the sources providing event notification**
Incident Commander
 - [-] **Establish operational periods, objectives, and regular briefing schedule. Consider use of Incident Action Plan Quick Start for initial documentation of the incident.**
Incident Commander
 - [-] **Put on position identification**
Incident Commander
 - [-] **Notify your usual supervisor and the Hospital Chief Executive Officer (CEO) of the incident, activation of the Hospital Command Center (HCC), and your assignment**
Incident Commander
 - [-] **Determine which Command Staff need to be activated**
Incident Commander
 - [-] **Obtain current patient census and status from the Planning Section Chief**
Incident Commander
 - [-] **Determine the need to activate surge plans based on current patient status and injury projections**
Incident Commander
 - [-] **If additional beds are needed, authorize a patient prioritization assessment for the purposes of designating appropriate early discharge**
Incident Commander
 - [-] **If applicable, receive an initial hospital damage survey report from the Operations Section Infrastructure Branch and evaluate the need for evacuation**
Incident Commander
 - [-] **Put on position identification**
Public Information Officer
 - [-] **Notify your usual supervisor of your assignment**
Public Information Officer
 - [-] Files
 - [-] Locations



Summary for 1 MS Training Coalition HQ

Plan: HICS 2014 (active)

Mass Casualty Incident

- HICS 2014 Plan Summary
- Plan Files
- ICS Chart
 - Incident Commander
 - Finance Administration Section Chief
 - Liaison Officer
 - Logistics Section Chief
 - Medical - Technical Specialist(s)
 - Operations Section Chief
 - Planning Section Chief
 - Public Information Officer
 - Safety Officer
 - Labor Pool
 - Other Contacts to Notify
 - Incident Response Guides
 - Armed Attacker
 - Chemical Incident
 - Earthquake
 - Evacuation, Shelter In Place, Hospital Abandonment
 - Explosive Incident
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 - Hostage of Barricade Incident
 - Infectious Disease
 - Information Technology Failure
 - Internal Fire
 - Joint Commission - Survey
 - Mass Casualty Incident
 - Missing Person
 - Radiation Incident
 - Severe Weather with Warning
 - Staff Shortage

Files

Name
View HICS 251-Facility System Status Report.docx
View HICS 254-Disaster Victim Patient Tracking.docx
View HICS 201-Incident Briefing.docx
View HICS 221-Demobilization Check-Out.docx
View HICS 200-Incident Action Plan (IAP) Cover Sheet_PrePop Fields.docx
View HICS 215A-Incident Action Plan (IAP) Safety Analysis.docx
View HICS-Incident Action Plan (IAP) Quick Start.docx
View HICS 253-Volunteer Registration.docx
View HICS 255-Master Patient Evacuation Tracking.docx

Locations

Mississippi Responder Management System

MRMS is the registration system developed to facilitate health and medical response through identification, credentialing, and deployment of Mississippians willing to serve in an emergency.

Registration

Volunteers

If you are a health or medical professional or are willing to assist in emergency response, you can register through this system to help our state in the event of a large-scale disaster or other public health emergencies.

[Register now](#)

State Employees

If you are a state employee, pre-register for possible deployment during a declared emergency by clicking on the block below.

[Register now](#)

Welcome!

The Mississippi Responder Management System (MRMS) is the registration system developed to facilitate health and medical response through identification, credentialing and deployment of Mississippians willing to serve in an emergency. This system is also used to manage state employee response teams during an emergency.



Visit: <https://signupms.org> to sign up and create an account.

Registration

Volunteers

If you are a health or medical professional or are willing to assist in emergency response, you can register through this system to help our state in the event of a large-scale disaster or other public health emergencies.

[Register now](#)

State Employees

If you are a state employee, pre-register for possible deployment during a declared emergency by clicking on the block below.

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Welcome!

The Mississippi Responder Management System (MRMS) is the registration system developed to facilitate health and medical response through identification, credentialing and deployment of Mississippians willing to serve in an emergency. This system is also used to manage state employee response teams during an emergency.



Click register now to begin the registration process.

Account Registration

Creating an account is the first step in the Mississippi Responder Management System registration process. You will use your account username and password each time you log into Mississippi Responder Management System.

Consents

- * No Yes I pledge to provide only correct information when completing this registration process.
- * No Yes I give consent to Mississippi Responder Management System and their designated agents to collect, use, verify, and maintain any information that is collected through the use of this site.
- * No Yes I consent to background checks.

Email address

Password

Confirm password

For your cyber security an email will be sent to you with a link to confirm your account.

[Register](#)

Answer the questions and complete all fields. Then select register.



● **No Reply** <noreply@knowledge-center.com>
To: JamieWilson87@yahoo.com

Account Registration

Thank you for registering as a volunteer.

Your account needs to be confirmed before you can log in. Please click the link below.


[CONFIRM ACCOUNT NOW](#)

NOTE: This link will be valid for 15 minutes.

If you access this email after 15 minutes you must repeat the registration process [REGISTRATION URL](#).

Select “Confirm Account Now” in the email to sign into your account.

Answer questions and complete personal information.

VM | Dashboard Campaigns ▾ Organizations ▾ Groups ▾ Volunteers ▾ Reports ▾ Kristie.Bobinger@msdh.ms.gov 

Volunteer Profile - Personal Information Kristie Melissa Bobinger

Status: Active

- Personal Information
- Emergency Contacts
- Occupations
- Affiliated Organizations
- Training & Languages
- Education & Experience
- Volunteer Log
- Background Checks
- OIG Verification
- Groups
- Messages

CONSENTS

No Yes I pledge to provide only correct information when completing this registration process.

No Yes I give consent to Mississippi Responder Management System and their designated agents to collect, use, verify, and maintain any information that is collected through the use of this site.

No Yes I consent to background checks.

FEDERAL DEPLOYMENT

No Yes I am willing to participate in a Federal deployment.

PERSONAL INFORMATION

First Name	<input type="text" value="Kristie"/>
Middle Name	<input type="text" value="Melissa"/>
Last Name	<input type="text" value="Bobinger"/>
Suffix	<input type="text" value="Suffix"/>
Date of Birth	<input type="text" value="7/28/1972"/>

Complete address, city, zip code, country, work state, and contact methods. To enter multiple contacts select add contact method. Select update & continue.

STREET ADDRESS

Address 1

Address 2

City

State

Zip Code

County

Work State

CONTACT METHODS

Primary Email [Edit](#)

Method

Method

[+ Add Contact Method](#)

[Home](#) [Contact](#) [FAQs](#) [Terms of Services](#) [Privacy Policy](#)

Volunteer Profile - Emergency Contacts

Kristie Melissa Bobinger

Status

Personal Information

Emergency Contacts

Occupations

Affiliated Organizations

Training & Languages

Education & Experience

Volunteer Log

Background Checks

OIG Verification

Groups

Messages

EMERGENCY CONTACTS

Name

Relationship

Method

+ Add Emergency Contact

Cancel

Update

Update & Continue

Complete emergency contact. Must have at least one contact.



Volunteer Profile - Occupations

Kristie Melissa Bobinger

Status

Active

Personal Information

Emergency Contacts

Occupations

Affiliated Organizations

Training & Languages

Education & Experience

Volunteer Log

Background Checks

OIG Verification

Groups

Messages

OCCUPATIONS

Occupations

Other

This is my primary occupation

Other

Special Projects Officer IV

Occupations

Select Occupations

[+ Add Occupations](#)

My work status is

Active or Unemployed

Retired

[Cancel](#)[Update](#)[Update & Continue](#)

Complete occupation and work status.

Volunteer Profile - Affiliated Organizations

Kristie Melissa Bobinger

Status Active

- Personal Information
- Emergency Contacts
- Occupations
- Affiliated Organizations**
- Training & Languages
- Education & Experience
- Volunteer Log
- Background Checks
- OIG Verification
- Groups
- Messages

AFFILIATED ORGANIZATIONS

Available

Find Organization

- Acute Care Systems
- Adams
- Alcorn
- Ambus
- Ambus Permanently Installed
- Amite
- Anderson Regional Health System
- Attala

0 of 481 Organizations

Add »

« Remove

Selected

OEPR Response Teams (Pending)

0 of 1 Affiliations

Filters

- MSDH
- OEPR

Cancel **Update** **Update & Continue**

Search for your organization (place of employment),
Select organization then click add.

Complete the disaster training section.

VM | Dashboard | Campaigns | Organizations | Groups | Volunteers | Reports | Kristie.Bobinger@msdh.ms.gov

Volunteer Profile - Disaster Training

Status: Active

DISASTER TRAINING

Training Type: National Response Framework, An Introduction (IS-800.b)
 Other

Institution: FEMA

Training Date: 09/03/2021

License Exp. Date: Expiration Date Not applicable?

Training Type: National Incident Management Systems, An Introduction (IS-700a)
 Other

Institution: FEMA

Training Date: 09/03/2021

License Exp. Date: Expiration Date Not applicable?

Training Type: Introduction to Incident Command System (IS-100a)
 Other

Institution: FEMA

Training Date: 09/03/2021

License Exp. Date: Expiration Date Not applicable?

+ Add Training

LANGUAGE FLUENCY

Language: English
 Other

Spoken Fluency: Fluent

Written Fluency: Fluent

+ Add Language

Cancel Update Update & Continue

Complete the education field.

VM | Dashboard | Campaigns | Organizations | Groups | Volunteers | Reports | Kristie.Bobinger@msdh.ms.gov

Volunteer Profile - Education & Experience

Status: Active

- Personal Information
- Emergency Contacts
- Occupations
- Affiliated Organizations
- Training & Languages
- Education & Experience
- Volunteer Log
- Background Checks
- OIG Verification
- Groups
- Messages

EXPERIENCE

Experience information is required when occupations, licenses or certification have not been provided.

Facility: Mississippi State Dept. of Health OEPR

Facility City: Jackson

Facility State: Mississippi

Institution Phone: 601 939-2660

Verification Status: Unknown

Date Credential Last Verified:

Submit Verification

+ Add Experience

EDUCATION

Education information is required when occupations, licenses or certifications have not been provided.

Same as appears on My Profile

First Name: Kristie

Middle Name: Melissa

Last Name: Bobinger

Diploma Type: Associate Degree

Institution: Hinds

Institution Type: Community

Diploma State: Mississippi

Diploma City: Jackson

Date Obtained: 05/15/1993

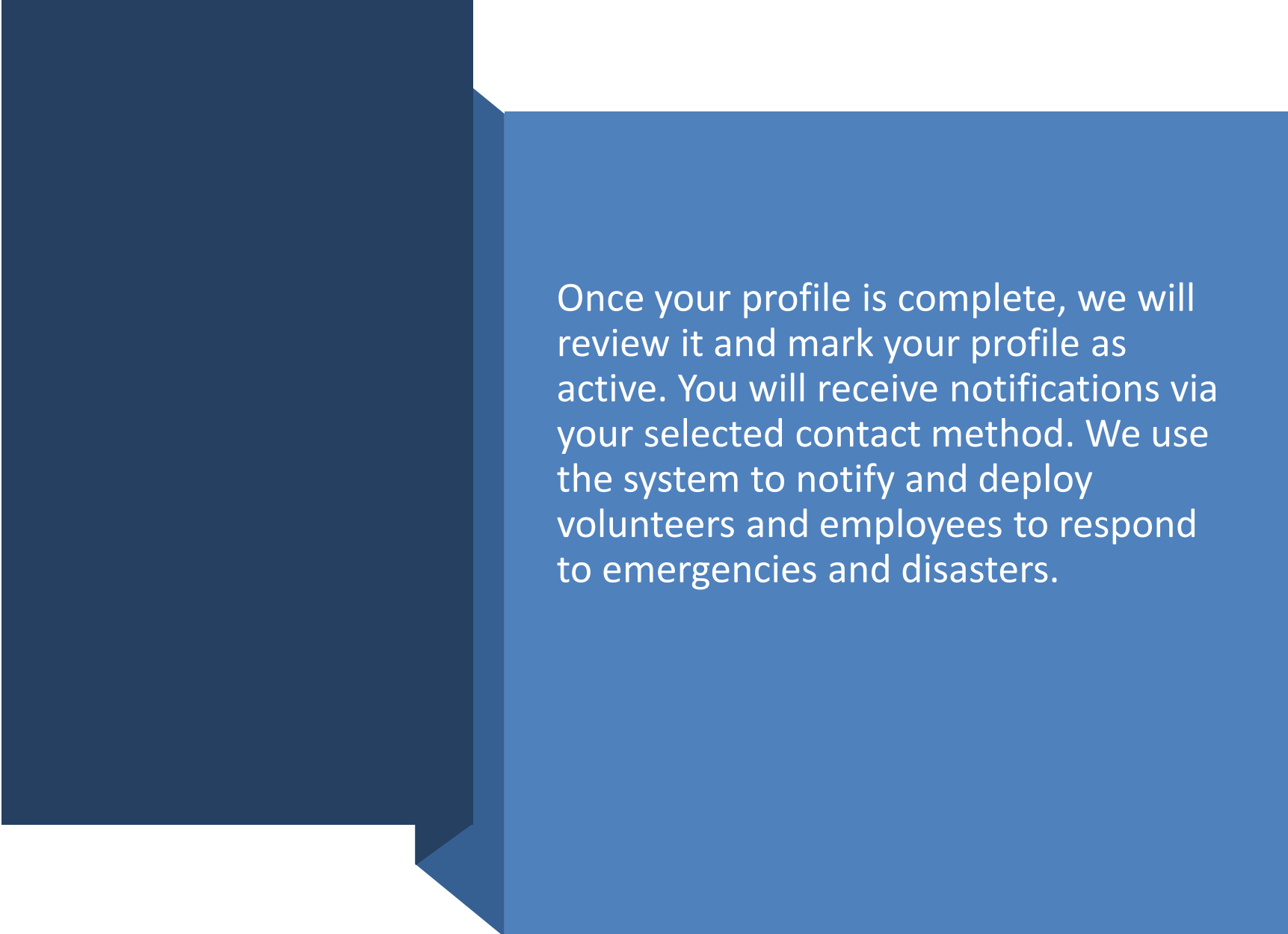
Verification Status: Unknown

Date Credential Last Verified:

Submit Verification

+ Add Education

Cancel Finish



Once your profile is complete, we will review it and mark your profile as active. You will receive notifications via your selected contact method. We use the system to notify and deploy volunteers and employees to respond to emergencies and disasters.

Roll out of Juvare Solutions

- EMResource: March 2023
- EMTrack: April 2023
- eICS: May 2023
- MRMS: March 2023





Questions & Answers

Kristie Bobinger

Kristie.Bobinger@msdh.ms.gov

(601) 906-2660

